

Is Dashflow on sale now?

Yes: look out for our icon and name in the App Store. The license from Apple to download the app to your device is free. But you will have to pay for your subscription and support.

Search for:



Dashflow for CRE by *Intellect Automation International Pty Limited*.

If you do not wish to buy just now, register at intellect-automation.com/about-us.html to be kept updated about developments.

Why does our promotional material say “Dashflow+ for CRE”?

A paid subscription for Dashflow also gives you, at no extra charge, access to a second app: **DF Converter**. **DF Converter** lets you quickly and easily convert a tenancy schedule within a pdf brochure into an Excel file that can be imported into **Dashflow**. Only Dashflow customers get access to this app. Just download **DF Converter** from the App Store and login with the same credentials created when you register with Dashflow.

Can I get a free trial of Dashflow?

Yes. Every new subscription comes with a free trial: 1 week for a 3 month subscription and 4 weeks for a 12 month subscription. If you don't find Dashflow useful, cancel the subscription before the end of the trial period and you will get a full refund (or no payment will be taken from your credit card). Note that the subscription automatically commences at the end of the free trial and it cannot be cancelled once it commences.

What equipment and system does Dashflow require?

Dashflow currently requires the use of iOS v11 or later, either on an iPhone or iPad. We recommend upgrading to the latest iOS at all times.

Dashflow is equally at home in a PC or Mac environment within a firm because its import and export uses standard file-types like: xlsx, pdf, png, docx, pptx.

For example, Dashflow produces financial models (DashModels) and useful documents for export using email and other common iOS apps like Messages, Whatsapp, Notes etc. Spreadsheet lists and models can be opened and edited with MS-Excel, documents are editable using MS-Word, presentations with MS-Powerpoint.

What iPhone or iPad models are best?

iPad: Use on any iPad model capable of running iOS v11 and created from 2017 onwards. Earlier models will likely be too slow.

iPhone: iPhone 6S series and later are best. Smaller or earlier iPhones running iOS v11 may work, but lack some tech capabilities or be too slow.

Within the above parameters, you only need to purchase the most basic and cheapest model.

How do I purchase Dashflow?

Distinguish between purchase of a license and purchase of a subscription. The former is free and comes from Apple, the latter is not and comes from Intellect Automation International Pty Ltd.

Purchase of Dashflow subscriptions occurs by completing and returning an online Order Form. Soon there will be an online payment system.

If you are looking for maximum security, you should also register your organization with Apple's business program and obtain a specific business Apple ID. Go to: <https://business.apple.com> Business registration gives you access to the VPP Store where you will get licenses via Managed Distribution (MDM).

The exact procedures for VPP purchasing are straightforward, but you need to be aware of Apple's requirements.

How do I deploy apps to staff?

Staff whose usernames are provided to us on the Order Form can simply download the app and register with that username. However, this is intrinsically less secure than using Mobile Device Management software (MDM).

Licenses can be obtained centrally via the VPP Store. In this case, Managed Distribution requires the use of Mobile Device Management software (MDM) for deployment. Installation and use of MDM is the customer's responsibility and we offer not recommendations except to say that there is no obligation to use Apple's MDM software. Many globally-branded MDMs work with the Apple's VPP Store and have been used successfully by Dashflow customers.

DF Converter can also be deployed via MDM. However, as it does not usually contain information that is confidential, deployment via App Store downloading rather than MDM may be viewed as acceptable from a security perspective.

How do I view the status of my subscription?

This is handled by the relevant Contact person(s) provided by the firm. This person can always enquire from accounts@dashflowCRE.com as to the status of their subscriptions.

Am I notified of App changes or updates?

Upgrading is important to get new features, fixes and for security. We send out emails to all users and contact persons explaining upgrades. There is also a red warning if a device has not been updated. You may also get “Alerts” or “Banners” via Apple’s Notifications. “Automatic Updates” is now the default on iOS devices and we recommend leaving it enabled.

What if Dashflow lacks a feature that our firm needs?

Dashflow is continually improving and development priorities are oriented around requests and ideas offered by customers.

In many cases, the required feature can be added via a simple workaround.

In other cases, you can use the DashModel, which is efficient and often superior to adding complexity to the app. In 5% of the usual modelling time, Dashflow will do 90%-95% of the Excel work, removing the drudgery and error-prone elements. You can then do any further tweaks or proprietary modelling to complete the deal appraisal exactly as you wish.

Do licenses allow a user to have Dashflow on more than one device?

The app may be downloaded on an unlimited number of devices.

However, each subscription provides for app use on only one device and app support for one user. A user may however use a second device by first logging out of the first device and logging in on the second. Dashflow has a simple in-built method for sharing deal files between these two personal devices. For more details, please read the *Terms and Conditions* that you agree to at the time of ordering.

Can I use Dashflow on my office desktop computer?

Yes. You may view Dashflow by using a free-of-charge service screen-sharing from Zoom: <http://zoom.us> If you use a Mac, the lightning cable provides the best connection. If you use a PC, then join via the device’s screen recording facility and broadcast to your display over WiFi.

For a small additional cost (~\$20), AirServer® uses AirPlay to display Dashflow on your computer screen via mirroring. It works with Windows, Macs, and Linux. See: <http://airserver.com/compare>.

In all case, the mobile device remains in control of input because it is far more efficient and convenient than a keyboard or mouse.

Does Dashflow generate a security risk for corporate data?

Dashflow has been designed as a top-end product with a concern from the outset to maximize security. If you have a specific question or simply wish for more details about device and file security, email us at info@intellect-automation.com

Do I need an internet connection?

Dashflow's investment analysis capability can be used while off-line or disconnected from the internet. An internet connection is not required to connect Dashflow to an HDTV e.g. for Boardroom presentations.

Internet connection is required every 14 days when the app asks users for authentication before continuing with their user session.

Standard features like voice entry, maps, and social media (e.g. emailing, Whatsapping) require an internet-ready mobile signal or WiFi connectivity.

There are some special features—currently DashModels in xlsx format, deal storage and use of a corporate respository for default systems—that use the cloud and these require an internet connection.

Can I get locked out of the app?

You can if you try to use Dashflow on a second device without logging out of your first device. This will occur if the first device is left in another location or it was lost or damaged while logged in. You must contact support for assistance.

There is a fortnightly compulsory login. It is possible that this is required while you are on a plane or in a remote location without internet connection. To avoid this, you are advised to log out and log in again just prior to entering such a situation. You will then commence a new 14-day off-line period.

Does Dashflow work on Android phones and tablets?

Android is not currently judged secure enough or consistent enough across devices to guarantee top performance for all at all times.

What support is provided for Dashflow users?

The app is easy to use. In-app guidance is provided on those screens where features are not immediately intuitive via a Lightbulb Guide icon. The website has several support pages. User Advisory letters are mailed out periodically with info based on user enquiries. Users can always email the support service to get a prompt response. Large firms are advised to have their own in-house champions for maximum efficiency.